

## Transportation Services



Please contact Office Coordinator, Tina Doggett, at 361-576-2189 for reservations & cancellations. **24-hour notice required. No appointments will be taken from voice mail.**

### **Reminder to all passengers:**

Must have a valid Signed Intake & Service Request Form and **must be ready 1 hour before pick-up time**. The driver will be there 30 minutes to 1 hour before pick-up time. All pick-up times vary and are according to the necessary transport schedule for the day.

Due to limited time slots, call as soon as you know your appointment time to reserve your time slot. They fill up quick. I will do my best to get you scheduled.

1. Medical appointments are **high priority** and other appointments will be worked in.
2. Due to limited time slots, all errands and grocery shopping will be **limited to a single day** of rides with up to 3 stops allowed, (time permitted).
3. Please be ready when the driver gets there, they cannot wait more than 5 minutes for you to load in the van. If you are not ready by then, the driver **WILL** move on to the next client and your appointment **will be canceled** for that day.
4. All appointments made after 11:00 are **one-way rides**.

**No** appointments will be scheduled after **1PM**. Donations are gratefully accepted.

MOWSTx **does not provide** rides out of town or on the weekend.

**You are responsible for having the correct information for all appointments in front of you when reserving a ride:**

- the **name** of doctor or facility
- the **address** of a doctor or facility
- the **time** of the appointment



**Shoppers:** We encourage you to use cloth (recycle) shopping bags instead of plastic for ease of use when transporting. Do not buy more than you can carry.